As we monitor and deal with COVID-19, MetroDerm P.C. and The Center for Plastic Surgery at MetroDerm have taken extra precautions in order to ensure that the health, safety, and overall well-being of our patients and staff is our top priority.

Our facility upholds the high standards set by the Georgia Department of Health and since we are a free-standing facility, the risk for exposure to this virus is reduced, compared to a hospital campus. Following the guidance of the CDC, local health departments, state and federal legislature, and WHO, we have implemented additional protocol to elevate the cleanliness and safety of our facility beyond our usual high standards.

Additional precautions that we have taken out of abundance of caution include:

- Streamlining appointments to decrease the number of patients in our facility at any given time.
- Offering the use of virtual appointments through Telehealth and Doxy.me to further reduce the amount of patients and medical staff present in our facility.
- Calling all patients the day before their scheduled appointment and pre-screening for recent travel, cold symptoms, flu-like symptoms, fever, cough, and difficulty breathing.
- Providing gloves and masks to all patients upon entering the facility and further screening them for any ill symptoms.
- Keeping all doors open throughout the facility to minimize the need to touch any door handles or door knobs.
- Holding off on all elective visits and procedures.
- Minimizing the congregation of patients in the waiting room by bringing patients back to an exam room immediately after the patient has been signed in by a staff member.
- Implementing enhanced protocols for the cleaning and sanitation for all high-touchpoint surfaces and high traffic areas, every 30 minutes during office hours.
- Implementing enhanced sanitation and disinfecting processes in exam rooms, in-between patients.
- Prohibiting of any additional guests to a patients appointment, unless the patient requires assistance or has a disability.
- Requiring all medical staff to wear gloves, masks, and PPE that will be changed after every patient encounter.
- Emphasizing safety and sanitation practices such as frequent and proper hand washing, safe distancing when possible, and avoiding touching one’s face, eyes, and mouth.
- Requiring any staff members to remain at home for 14 days if they have traveled recently and/or have any cold, flu-like, or ill symptoms.
- Offering the purchase of all skin care products over the phone and delivery of those products to the patient’s car in the clinic parking area.
- Continuing to follow the rules and regulations provided by the CDC, local health departments, state and federal legislature, and WHO and responding to new information as it arises.

MetroDerm P.C. and its partners take the health and well-being of all of our patients and staff members seriously. We are working tirelessly to do what is best for all of our patients and staff in a way that is safe and efficient. If you are not feeling well or are exhibiting signs of fever, chills, cough, difficulty breathing, or flu-like symptoms, please reschedule your appointment for a later date. We have staff manning the phones so if you have any additional questions or concerns, please feel free to give us a call at 404-257-9933.

Thank you and please stay safe,

The Providers and Staff at MetroDerm P.C.